

Bucksmore COVID-19 Terms & Conditions

Last Updated: 16/03/2022

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1. About these terms

- 1.1 These COVID19 Terms and Conditions are in addition to our Terms and Conditions of Sale and apply to all courses purchased at our learning venues.
- 1.2 These COVID19 Terms and Conditions should be read in conjunction with and are incorporated into our Terms and Conditions of Sale.
- 1.3 Please note that if you have purchased your course through a third party, your purchase will be governed by the third party's terms and conditions of sale and any queries regarding your course purchase should be directed to the original point of sale.

2. UK status update (March 2022)

The following updates from the UK government regarding COVID-19 are provided below, from: <https://www.gov.uk/coronavirus>

2.1 18 March, this guidance applies UK-wide

From 4am on Friday 18 March, you will not need to take any COVID-19 tests or fill in a passenger locator form when travelling to the UK from abroad. These changes apply whether you are full vaccinated or not.

2.2 24 February, this guidance applies to England

You will not be legally required to self-isolate if you test positive for COVID-19. Stay at home if you can and avoid contact with other people.

You will not have to take daily tests or be legally required to self-isolate following contact with someone who has tested positive for COVID-19.

2.3 21 February, this guidance applies to England

The government has published its plan for living with COVID-19.

Staff and students in most education and childcare settings no longer need to test twice a week.

2.4 Should the UK continue to be further affected by the global pandemic, Bucksmore Education will follow all UK government and Public Health guidelines in place at the time. Please follow the UK government website for updates on domestic measures.

2.5 Should a quarantine period be required upon arriving in the UK, students will be required to complete any quarantine before joining their course. In 2021 we provided a quarantine camp for arrivals, and we will endeavor to do so again in 2022 should this prove necessary.

2.6 If a student tests positive at a centre and isolation requirements are in place across the UK, we will provide isolation facilities and online tuition where

possible. Ideally this will be in the same centre, but due to operational and capacity restrictions, we may on occasion need to transfer students between centres. As above, please note that any medical costs or costs to extend the stay because of isolation can be claimed back using Bucksmore Education's insurance policy.

- 2.7 All parents and agents must assume responsibility for booking any compulsory PCR or Lateral Flow testing required by the UK government after arriving into the country. Bucksmore Education staff will assist students in taking the test, but agents and / or parents must book and order any compulsory tests, including those needed when leaving the UK. Bucksmore Education will assume no responsibility for any missed flights on departure for delays in testing, or the failure to book the required tests.
- 2.8 We acknowledge that circumstances may arise where a student's home country also imposes measures on international travel that may affect their summer travel plans. Any student may cancel their programme up to 8 weeks in advance of the course arrival date for any reason. After this date, if the student's home country (where they will be flying back to) imposes compulsory hotel quarantine upon arrival, Bucksmore Education will offer a full refund or option to postpone their booking. No refund will be due in the event of the student's home country mandating a home- based quarantine for the student, or any other lesser requirements.
- 2.9 For Home Tuition arrivals earlier than summer 2022, students may cancel up to 4 weeks before arrival free of charge. If the country moves to the UK red list later than 4 weeks before arrival, a full refund or option to postpone will again be offered in all circumstances.
- 2.10 For Home Tuition arrivals before Easter 2022, we would request evidence of a negative PCR test result within 72 hours before the arrival date. This applies even if not required by the UK government. Teachers are of course as nervous as anyone else, and we ask that students assist us to reassure our valued teachers.

3. Covid acknowledgement

- 3.1 Before attending a Bucksmore Education course, students (and/or their parent/guardian) must familiarise themselves with and comply with the latest rules and guidance issued by the applicable country's government regarding COVID19.
- 3.2 By attending a course at one of the Bucksmore Education venues, all students (and/or their parent/guardian) are acknowledging their consent to, and agree to abide by, the safety precautions that have been adopted by the respective Bucksmore Education venue, which may include (but shall not be limited to) wearing of face coverings, lateral flow tests and/or non-invasive COVID19 status certification checks. Safety measures for each Bucksmore Education venue will be communicated in advance of each course commencing and specific student requirements will be set forth in the pre-visit email notifications. Failure to comply with any such precautions could result in students being asked to leave the learning venue. We further reserve the right to refuse entry to any person that refuses to comply with our safety protocols and a refund may not be provided.

3.3 The safety measures at Bucksmore Education venues are intended to minimise the risk of contracting COVID19 but this risk cannot be completely eradicated. By purchasing a Bucksmore Education course, you are acknowledging that an inherent risk of exposure to COVID19 exists in any public place where people are present, and that you and those in your party voluntarily assume all risks related to exposure to COVID19 and agree not to hold Bucksmore Education, the venue, Bucksmore Education's partners or any of their affiliates, directors, officers, employees, agents, contractors or volunteers liable for any illness or injury. Anyone attending a Bucksmore Education course acknowledges that they do so at their own risk.

3.4 Overview of COVID and other forms of impact on payments and course fees

3.4.1 If a student tests positive before arrival and is unable to travel as planned, Bucksmore will postpone / defer the programme to a later date free of charge. Evidence of a positive test must be provided to Bucksmore Education

3.4.2 If a student is forced to isolate and is unable to travel as planned, Bucksmore Education will postpone / defer the programme to a later date free of charge. Evidence of enforced isolation by the local authority must be provided to Bucksmore Education

3.4.3 Bucksmore Education insurance does not cover cancellation or course fee claims caused by a positive test or isolation before arriving in the UK

3.4.4 We strongly recommend that students take out their own insurance policy which covers these cancellation costs if they are worried about the possibility of being unable to travel

3.4.5 Bucksmore Education insurance does cover any costs incurred while in the UK for medical treatment OR if a student is unable to fly home on time. I.e. if a student tests positive and / or is forced to isolate and misses their flight home, Bucksmore Education insurance will cover costs for extra accommodation and the rebooked flight. Parents will need to pay Bucksmore Education for costs in advance and then claim using the Bucksmore Education insurance policy. An overview of the insurance general terms and conditions can be found here: <https://www.bucksmore.com/wp-content/uploads/2021/11/STT-20057-2021-IPID.pdf>

3.4.6 If any sanctions or other forms of limitations are set in place preventing you from making a payment it is at the discretion of Bucksmore Education to accept delayed payments before onboarding

3.4.7 Due to any natural causes Bucksmore Education will give the same terms to those students under the COVID policy

- 3.4.8 Understanding the situation in Russia and Ukraine, students from these countries will have the same terms of deferral or refund as the COVID-19 Terms and Conditions
- 3.4.9 All Bucksmore Education summer AND Bucksmore Education Home Tuition students are automatically enrolled on our insurance policy for no extra cost at the time of booking.